

Approved by decision No. 15-L  
of the Board of "ID Bank" CJSC dated January 15, 2024  
Applied starting January 19, 2024

The terms in the summary are subject to change.

If you are reading the summary on the Bank's website, please pay attention to its expiration date.

If you are reading the summary in paper form, for more information, visit the Bank's website at [www.idbank.am](http://www.idbank.am) (paying attention to the summary validity period), contact any branch of the Bank or call the Bank's call center at the following numbers phones: 010 59 33 33, 060 27 33 33.

## INFORMATION BULLETIN OF VISA PLATINUM BUSINESS PAYMENT CARD FOR RESIDENT AND NON-RESIDENT LEGAL ENTITIES AND PRIVATE ENTREPRENEURS OF RA <sup>1 2</sup>

	Card type	Visa Platinum Business	
1.	Card currency	AMD, USD, EURO, RUB	
2.	Card issue within 2-5 banking days <sup>3</sup>	Free of charge	
3.	Card expiry date	5 years	
4.	Urgent card issue within one banking day <sup>4</sup> (AMD)	10,000	
5.	Opening a card account	Free of charge	
6.	Annual card account maintenance fee <sup>5 6</sup> (AMD)*	<b>For RA Residents</b>	<b>For Non-residents of RA</b>
		60,000	100,000
7.	monthly card account maintenance fee <sup>4 5</sup> (AMD)*	6,000	10,000

<sup>1</sup> If the client meets the description below, then the tariffs established for non-resident clients of the Republic of Armenia are applied:

- 1) a resident legal entity of the Republic of Armenia, in the authorized capital of which a total participation of 50% or more have:
  - ✓ foreign citizens, and / or
  - ✓ RA non-resident legal entities, and / or
  - ✓ A resident legal entity of the Republic of Armenia, in the authorized capital of which foreign citizens or non-resident legal entities of the Republic of Armenia have 50% and more percent participation.
- 2) A Private Entrepreneur registered in the Republic of Armenia, who is a foreign citizen;
- 3) the customer whose final beneficiary owner is a foreign citizen.

<sup>2</sup> The Bank provides and maintains the Payment Card to those customers, who have an AMD current bank account in the Bank. The terms and conditions for opening and maintaining a bank account are defined according to the tariffs

<sup>3</sup> Activation of the card is performed according to the "Payment Card Service Rules" of the Bank (hereinafter referred to as Rules) at the following link [Rules](#)

<sup>4</sup> Urgent provision of the card is performed only in Vardanants branch of the Bank located at 13 Vardanants St., Yerevan, RA, phone numbers +37410 593333 , +37460 273333.

<sup>5</sup> The frequency of charging for card maintenance is set monthly or annually at the request of the client. The annual service fee defined for the first year of operation of the card can be not charged with the consent of the competent body/person of the Bank.

<sup>6</sup> The card service fee is charged from the card account which is based on the exchange rate defined by the Central Bank of RA for the given day.

	<b>*ATTENTION: PROMOTION!</b> <b>From 19.01.2024 to 01.06.2024, for cards issued based on the submitted application/offer for issuing and servicing the payment card, the following commissions for maintenance the Card Account apply throughout the card's validity period:</b>		
	Annual card account maintenance fee (AMD)	30,000	
	monthly card account maintenance fee (AMD)	3,000	
8.	Minimum balance on the card account	Not defined	
9.	Interest rate calculable on a positive card account balance	<b>Annual simple interest rate</b>	<b>Annual percentage yield</b>
		0%	0%
10.	Issuance of the attached card (AMD)	<b>For RA Residents</b>	<b>For Non-residents of RA</b>
		Free of charge	20,000
11.	Annual Service Fee for attached card (AMD)	3,000	10,000
12.	Card blocking	Free of charge	
13.	Unlocking the card	Free of charge	
14.	Card re-issue in case of expired card	Free of charge	
15.	Recovery of PIN code	Free of charge	
16.	Issuance of a copy of the card in case of damage, unusability, loss / theft of the card or PIN-code (for the same card validity period) (AMD)	10,000	
17.	Entering the card into the international STOP-list (for 7 days in one region) (AMD)	10,000	
18.	Withdrawal of the card from the international STOP list	Free of charge	
19.	Provision of a card account statement	<a href="#">According to the tariffs of the Bank for bank accounts of RA resident legal entities and individual entrepreneurs, transfers and other services provided by "ID Bank" CJSC</a>	<a href="#">According to the tariffs of the Bank for bank accounts of RA non-resident legal entities and individual entrepreneurs, transfers and other services provided by "ID Bank" CJSC</a>
20.	Connection to SMS service	Free of charge	
21.	Payment for each SMS <sup>7</sup>	15 AMD	
22.	Card account replenishment (Depositing cash funds into the account)	<a href="#">According to the tariffs of the Bank for bank accounts of RA resident and non-resident legal entities and individual entrepreneurs, transfers and other services provided by "ID Bank" CJSC</a>	
23.	Commission for withdrawing cash from the Bank's ATMs	<b>For RA Residents</b>	<b>For Non-residents of RA</b>
		For dram cards: 0.2%, For foreign currency cards: 0.5%	2.5%

<sup>7</sup>The SMS is sent in case of transactions with an amount of 5,000 AMD / 10 US dollars / 10 euros / 1000 rubles and more. The mentioned limit may be changed upon request/instruction of the client.

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24.	Commission for cash withdrawal from the Bank's cash points (POS terminal) and from a card account without the use of a card (Cash disbursement/withdrawal from the account)	<a href="#">According to the tariffs of the Bank for bank accounts of RA resident and non-resident legal entities and individual entrepreneurs, transfers and other services provided by "ID Bank" CJSC</a>			
25.	Commission for cash withdrawal from ATMs and cash points (POS terminal) of other banks of ArCa system	1%	2.5%		
26.	Commission for cash withdrawing from ATMs and cash points (POS terminal) of banks that are not member of ArCa system, and foreign banks	1.5%, minimum 1500 AMD	3.5%, minimum 5,000 AMD		
27.	Commission for transfers from the Bank's card to the cards of banks that are members of ArCa system, through ATMs, www.arca.am website	0.5%	2.5%		
28.	Non-cash card payments at trade/service points, including online/virtual environment	Free of charge			
29.	Daily cash withdrawal limit	AMD	USD	EUR	RUR
		5,000,000	10,000	10,000	600,000
30.	Daily number of cash transactions	10			
31.	Review of daily withdrawal limit and/or daily number of transactions for 24 hours	Free of charge			
32.	Review of daily withdrawal limit and/or daily number of transactions for unlimited period of time	1,000 AMD	5,000 AMD		
33.	Closing card account and card return	Free of charge			
34.	Connection to the IDBusiness online system	Free of charge			
35.	Travel insurance <sup>8</sup>	According to the link <a href="https://cis.visa.com">https://cis.visa.com</a> site definition			
36.	Free Visa Lounge Key program <sup>9</sup>	2 entrances			
37.	Concierge <sup>10</sup>				
38.	Card and PIN delivery fee	5000 AMD for each envelope to be sent <sup>11</sup>			
39.	Other additional benefits and conditions of the Visa Premium card	<a href="https://cis.visa.com/ru_TJ/pay-with-visa/commercial-visa-cards/visa-platinum-business.html">https://cis.visa.com/ru_TJ/pay-with-visa/commercial-visa-cards/visa-platinum-business.html</a>			

## General terms

- Customer identification for individual entrepreneur clients with dual citizenship, as well as legal entity client participants with dual citizenship, is carried out on the basis of identity document of an individual entrepreneur as registered in the statement issued by the State registry of legal entities of the RA Ministry of Justice, and identity document of participants of a legal entity (a person shall be considered a foreign citizen, if he/she is registered with a foreign passport).

<sup>8</sup> See General terms, point 8<sup>th</sup>.

<sup>9</sup> The limit One free access to the program during the calendar year is defined by Visa payment system under the conditions currently in effect.

<sup>10</sup> To use the service, register at Visa Concierge via Telegram, authenticate and use all the features of the service 24/7

<sup>11</sup> The card and the PIN code are being delivered in separate envelopes. In addition to the mentioned tariffs, a sufficient amount covering delivery fee must be available on the customer's accounts.


2. Tariffs not defined by this information summary are defined by information summaries of tariffs of the Bank for bank accounts of RA [resident and non-resident](#) legal entities and individual entrepreneurs, transfers and other services provided by "ID Bank" CJSC", as well as the **rules** for opening and servicing bank accounts
3. Card is provided to legal entities - residents, non-residents of the Republic of Armenia and individual entrepreneurs.
4. Commissions subject to VAT, also include VAT.
5. Accrued interest on the card account balance is paid monthly.
6. Interest on the card account amount is calculated from the moment the amount is deposited until the calendar days of the period preceding the day the amount is returned to the client or withdrawn from the client's account on other grounds.
7. **Attention: interest on funds in the Client's account is calculated based on the nominal interest rate. And the annual interest rate shows how much income the client will receive as a result of making mandatory payments related to the deposit and receiving accrued interest at regular intervals. The procedure for calculating the annual interest rate can be found at the following link: [Calculation of the annual interest rate](#).**
8. Includes up to US \$ 50,000 for medical expenses, up to US \$ 500,000 for evacuation and repatriation, up to US \$ 1000 for urgent dental expenses, up to US \$ 1000 for loss of personal property, up to US \$ 100 for loss of documents, US \$ 500 for flight delay, up to USD 100,000 in accidents, up to USD 250 for delayed baggage, which are set by the Visa payment system in accordance with the conditions currently in force.
9. International Concierge service: round-the-clock provision of information, booking tickets and other services 24/7 through a personal assistant.
10. **Disputes between the parties can be resolved in court or through an intermediary of the financial system (in accordance with the RA Law "On the intermediary of the financial system") at the address: 0010 c. Yerevan, M. Khorenatsi st. 15, Business Center "Elite Plaza" 7th floor, el. mail: ` [info@fsm.am](mailto:info@fsm.am), phone: (+37460) 70 11 11, fax: (+37410) 58 24 21.**
11. The Bank may request additional documents or information on the basis of the "Know your client" principle in order to properly study the client, as defined by the RA Law "On Combating Money Laundering and Terrorist Financing".
12. In accordance with an agreement with the United States and based on the Foreign Account Tax Compliance Act (FATCA), the Bank may collect additional information to determine if a customer is a United States taxpayer.
13. To activate SMS, e-mail address, you must visit (with an identity document) any branch of the Bank, fill out an application.
14. The Card can be delivered to the Customer's preferred address within the territory of the Republic of Armenia or outside the territory of the Republic of Armenia, upon necessity. At the same time, the Bank has the right to collect delivery service fees from all accounts in the Customer's Bank in an unaccepted manner.
15. In the event of a credit obligation between the bank and the account holder, funds from the card account are charged without notice in the manner prescribed by the credit agreement.
16. **The Client has the right to contact the Bank at his own discretion - by mail or e-mail. It is most convenient to receive information in electronic form. It is available 24/7, without the risk of losing paper information and ensuring confidentiality.**
17. If the client discovers any inaccuracies in account transactions within 15 days from the date of receipt of the account statement, he can appeal to the Bank. In case of non-receipt of applications within the specified period, the Bank considers the application accepted. The appeal is submitted to the Bank in the form of a written application. The bank accepts the received application within the prescribed period, having performed the appropriate actions determined by the rules of the local, international payment system.
18. In case of loss of the card, the client must report it as soon as possible by phone or in any other way.
  - **by calling the processing center of "ArmenianCard" CJSC around the clock by phone (010) 592222 or**
  - **call center by phone number (010) 59 33 33 or to any branch of the Bank by 24-hour phone number**
  - **or by passport.**

Card transactions will be suspended immediately after the client is notified of the loss of the card by phone.

The Bank is not liable for damage caused to the Cardholder during the period between the loss of the Card and the notification of the Bank. After the card is terminated, the client must visit the Bank, submit a written statement about the loss of the card, on the basis of which the Bank issues a new card to the client within 2-5 banking days. For details, see the Bank's Payment Card Service Rules at the following link: [Rules](#)

19. When withdrawing money from ATMs and POS terminals of other banks, additional fees may be applied by the servicing bank.
20. Additional commissions may be charged by the servicing bank when withdrawing money from ATMs and POS terminals of other banks.
21. You can get acquainted with the list of bank branches, ATMs, addresses of their activities, operating hours at the link: [Branches and ATMs](#).
22. Remote service is carried out by the bank through the IDBusiness Mobile App and Bank- customer - [online.idbank.am/](http://online.idbank.am/)) online system. The procedure and conditions for the provision of remote banking services by the Bank are set out in the "[Public rules for the provision of remote banking services](#)".
23. The list of documents required to receive a payment card
  - ✓ Payment card receipt application (offer),
  - ✓ The list of documents required for account opening can be found at the [following link](#)

24. Other provisions on the use of the card, its storage, closure, re-issue, security, appeal of the card transaction, which are not defined in this information summary, are determined by the Rules, the agreement between the Bank and the Cardholder on the issue, provision and maintenance of a payment card by the Bank, internal legal acts, the rules of payment and settlement systems (ArCa, Visa.).
25. The Bank is obliged to provide the Client with the Rules when concluding the agreement.
26. The client should not be included in the list of unwanted clients of the Bank. Legal relations regarding the classification of a bank as an unwanted customer are governed by the procedure "On establishing the criteria by which the bank recognizes a customer as unwanted and managing relations with them".
27. In the case of a private enterprise, the return of funds to the card account is guaranteed in accordance with the RA Law "On guarantees of compensation for bank deposits of individuals".

Reimbursement of bank deposits of individuals of ID Bank CJSC is guaranteed by the Deposit Guarantee Fund in the amount of deposits subject to return, in particular:				
Currency structure of the deposit	If you only have a deposit in AMD in the same bank	If you only have a deposit in foreign currency with the same bank	If you have a deposit in both Armenian drams and foreign currency in the same bank	
			If the amount of the deposit in AMD exceeds AMD 7 million	If the amount of the deposit in AMD is less than 7 million AMD
Maximum deposit guarantee amount	16 million AMD	7 million AMD	16 million AMD (only AMD deposit guaranteed)	7 million AMD (deposit in AMD is fully guaranteed, deposit in foreign currency - in the amount of 7 million AMD, and in the amount of the difference between the reimbursable AMD deposit)

**ATTENTION: THE BANK IS CONTROLLED BY THE CENTRAL BANK OF ARMENIA**