Appendix 2
Approved by resolution 180-L of the
Management Board of "IDBank" CJSC
As of May 15 , 2025
Applied starting from 02 June , 2025

The terms mentioned in the bulletin may have been amended.
If you are looking through the bulletin on the website of the Bank, please pay attention to the action date of the bulletin.
If you are looking through the bulletin in a paper form, please visit the Bank's website at www.idbank.am for detailed information (paying attention to the action date of the bulletin), apply to any branch of the Bank or contact the Bank's Call center: 010 593333 or 060 273333.

"IDRAM ROCKET VISA" COBRANDING PAYMENT CARDS INFORMATION BULLETIN

N	Card type	Idram Rocket Visa card
1.	Card currency	AMD
2.	Card provision (issuance) within 2-5 business days[1]	Free - Applicable to cards issued and reissued/changed before 01/06/2025. According to IDrocket package – for cards issued and reissued/changed after 01/06/2025
3.	Card validity term	5 years
4.	Urgent card issuance (within 1 business day)[2]	AMD 5,000
5.	Card account opening	Free
6.	Annual card account service fee	Free
7.	Annual commission fee applied in case of not performing any transactions through all the accounts of the Client with the Bank (hereinafter inactive accounts)	AMD 5,000 [3]
8.	Card account minimum balance	Not specified
9.	Interest rate calculated against positive balance of card account	0%
10.	Change/reissue of in case if the card or the PIN code is damaged, invalid, lost/stolen (during the validity period of the card)	AMD 2,000

[1]**The card activation is performed by the Bank according to the Rules of "Servicing of payment cards" (hereinafter referred to as Rules) at the following link: Rules through the Bank's ATMs.**

[2]**Urgent card provision is performed only in Vardanants branch of the Bank located at 13 Vardanants St., Yerevan, RA, tel.: +37410 593333 , +37460 273333.**

[3]This provision applies to clients who have only card and current accounts with the Bank no transactions through any of which have been performed within the past year and longer and the sum of all the positive balance of all the accounts of the client is less than AMD 100,000 (or equivalent amount in a foreign currency): Moreover, the charges of service fee or the internal transactions performed by the Bank, as well as the funds on frozen accounts in the amount of the frozen amount shall not be considered as transactions. The commission fee provided by this paragraph does not apply if the client, besides the inactive current and card accounts, has any other Bank product/service including a synchronized Idram application and/or idbanking.am online system. The commission fee for inactive accounts is applied once a year irrespective of the number of accounts. If the balance of inactive accounts is less than the defined commission fee/equivalent in foreign currency, the whole remaining amount shall be charged after which the given accounts can be closed by the Bank. The charged commission fee is not subject to return.

N	Card type		Idram Rocket Visa card
11.	Card re-issuance before the expiration date		Free[4]
12.	Card blocking		Free
13.	Card unblocking		Free
14.	Input of card in the international STOP list (for 7 days in one region)		AMD 10,000
15.	For statements prescribed by RA legislation (provided at least once every 30 days)[5]		Free
16.	Provision of an additional monthly card account statement in the Bank or by e-mail		AMD 1,000
17.	Fee for each SMS[6]		AMD 20
18.	Fee for each PUSH notification		Free
19.	Replenishment of card account		According to the tariffs set by the Bank for the given day
20.	Cash withdrawal fee (from the Bank's ATMs)		1%
21.	Cash withdrawal fee (from the Bank's cash withdrawal points (POD terminal))		1%
22.	Cash withdrawal from the card account at the Bank's cash withdrawal points, without the use of the card		According to the commission fees established for cash withdrawal from cash withdrawal points (POS terminals) for each card type
23.	Commission fee for cash withdrawal from other ArCa system member-banks' cash withdrawal points		1%, min AMD 200
24.	Commission fee for cash withdrawal from the card at ATMs of foreign banks and banks which are not members of ArCa system		1.5%, minimum AMD 1,500
25.	Commission fee for card-to-card transfers	Through ATMs	0.5%
		In case of transfers via IDBanking.am and Idram platforms from card accounts of synchronized cardholders of the Bank to ArCa system members' cards	0.5%
		In case of transfers via IDBanking.am and Idram platforms from card accounts of synchronized cardholders of the Bank to other cards of the Bank	Free
26.	Commission fee for non-cash card transactions		Free
27.	Daily cash withdrawal limit		AMD 2,500,000
28.	Daily limit for cash withdrawal transactions		10
29.	Commission fee for temporary or permanent change of the limits		AMD 1,000
30.	Card account closure and return of the card		Free
31.	idcoin from purchase		According to the published terms of the bank's currently active campaigns.

[4]The card is subject to early re-issuance free of charge, if the validity period of the card is less than 3 months, otherwise the reissuance fee specified in the information bulletin of the given card type applies.

[5] Provision of the statement within and outside the territory of the Republic of Armenia is carried out in the manner defined by the agreements concluded between the Client and the Bank.

[6] The service is available for transactions amounting to AMD 500 or more. At the request of the customer, it is possible to activate the PUSH notification service instead of the SMS service or in parallel with the latter through the Bank's Idram&IDBank application.

General provisions

1. Bank's cards are settlement cards and are provided for cash withdrawal, cash deposit and implementation of non-cash operations/transaction within the limits of monetary funds owned by the Cardholder at the expense of monetary funds available on the Cardholder's card account and credit line/overdraft extended by the Bank.
2. Commission fees subject to VAT taxation also include the VAT.
3. Tariffs for provision and servicing of salary cards to organizations are defined separately according to the relevant agreement.
4. The Bank has the right to unilaterally change the amount of simple interest rate paid against funds available on the account by publishing it on the official website of the Bank 15 days prior to their entrance into force.
5. Interest amounts accrued towards the positive balance of the card account are paid on a monthly basis.
6. Interest on funds available on the card account is accrued for calendar days between the day of deposit of funds and the day preceding return of funds to the client or withdrawal of funds from the client's account on other basis.
7. The Bank reserves the right of a tax agent to calculate and pay the income tax (10%) for interest received against funds available on the account in an order defined by law.
8. Disputed arising between the Bank and the Client are settled through negotiations between the parties. Disputes between the parties may be settled though the Financial System Mediator (in an order defined by RA law on "Financial System Mediator") located at Elite Plaza" Business Center, 7th floor, 15 Khorenatsi str., Yerevan 0010, Armenia, tel. (+374 60) 70-11-11. Fax (+374 10) 58-24-21, e-mail: info@fsm.am.
9. For the purpose of proper study of the client as defined by RA law on "Combating money laundering and terrorism financing" the Bank may require additional documents or information based on "Know Your Client" principle.
10. According to the agreement with the USA based on the Foreign Account Tax Compliance Act (FATCA) the Bank may collect additional information for the purpose of identification of the fact of the client being a US taxpayer, as well as to provide information about the client who is a foreign tax resident, in accordance to the Common Reporting Standard (CRS) of the Organization for Economic Cooperation and Development (CRS) the bank may collect additional information in accordance with the procedure provided for by the RA Tax Code.
11. To activate SMS and e-mail address one has to visit any of the branches of the Bank (carrying an identification document) and fill in the corresponding application.
12. The card is provided to the client within 5 banking days after submission of the application for card to the Bank and signing the service agreement. The card application can be submitted in the branches of the Bank or online (through IDBanking online system or Idram application).
13. The Card ordered online (in certain cases also cards ordered in branches at the Bank's discretion) can be delivered to the address preferred by the client on the territory of Yerevan upon availability of the amount required for delivery service on the Client's card account given such tariff is defined by the Bank at the given moment.
14. In order to activate and use the Card the Client should insert the Card in the Bank's ATM and select "Activate the card". After that, the Client will receive the one-time code for card activate on the client's mobile number registered at the Bank after input of which into the ATM of the Bank the client will be requested to create a new PIN code by inputting a 4-digit number. The PIN-code must be used only by the client, as well as the client must ensure that other people do not have access to the PIN code. Activation can be performed both in the Bank and from all the ATMs on the territory of RA which allow such possibility.
15. The card is being activated by the Bank within 1 (one) business day after receipt of the Card by the Cardholder and performing the actions defined in the abovementioned paragraph. The card that has been order online can be activated by the client through IDBanking online system or Idram application.
16. Transactions with the card can be performed both in the card account currency and in another currency at the exchange rates defined by the Bank for the given day.
17. The Bank bears no responsibility for the losses arising from differences of exchange rates as a result of conversion of the transaction amount to the card account currency.
18. Account owner's rights to dispose of the bank account and funds therein can be limited by a court decision based on requests submitted by judicial acts compulsory enforcement authorities or tax authorities.
19. Confiscation of funds from the account without the account owner's instruction can be performed by a court decision based on requests submitted by judicial acts compulsory enforcement authorities or tax authorities.
20. In case of loan liabilities between the Bank and the account owner the funds from the card account shall be charged without notice in accordance with the procedure provided by the loan agreement.
21. **The client has the right to communicate with the Bank through a preferred means of communication: e-mail of regular post. The electronic means of communication is the most comfortable. It is available on a 24/7 basis and is free of the risk of losing information in paper as well as ensures confidentiality.**
22. In case of discovering inaccuracies in the transactions related to the account within 15 days after receiving the account statement, the client may submit an appeal to the Bank. If no such appeals are received within the mentioned period, the Bank shall deem the statement as accepted. The appeal shall be submitted to the Bank in a written form. The Bank accepts the received appeal for processing within the prescribed period by carrying out corresponding actions as defined by rules of local and international payment systems.
23. In case of loss of the card, the client must notify via telephone or other possible means of communication as soon as possible:
    - **"Armenian Card" CJSC Processing Center by calling (010) 592222 24-hour telephone number or**
    - **call the Contact Centre of the Bank by dialing (+374 10) 59 33 33, (+374 60) 27 33 33, (+374 12) 33 33 33 24-hour telephone numbers or**
    - **visit any branch of the Bank with a passport.**
    - **Block the card through the IDBanking online system or the Idram&IDBank application**

At the moment of notification by the Client about the loss of the card via telephone, the performance of transactions on the card will be immediately suspended.

The Bank shall not be liable for any damage caused to the Cardholder between the loss of the Card and notification of the Bank about it. After the card is suspended, the client must visit the Bank or by Phone Call provide a written statement about the loss of the card, on the basis of which the Bank will provide the client with a new card within 2-5 banking days. For details, see the "Payment Card Service Rules" at the following link: Rules

24. The servicing of the card can be terminated and the card account can be closed ahead of time based on the written application of the cardholder. The balance available on the card account is subject to return to the client: according to the conditions specified in the application. The Card shall be returned to the Bank.
25. **Attention – Interest against funds available on the Client's account is calculated based on the nominal interest rate. And the annual percentage yield indicates the income of the Client to be received as a result of making mandatory deposit payments and receiving the earned interest amounts at defined intervals.**
26. **The order of calculation of annual percentage yield can be found at the following link:** Annual percentage yield calculation
27. An example of interest calculation:

The day the money is credited to the card: 01.08.2018
The amount credited to the card: 100,000 AMD
Annual interest rate: 4,5%
Payment of interest: by the end of term
The term the amount remains on the card: 365 days
Income tax rate: 10%
Calculated interest amount:
100,000 x 4.5% : 365 x 364 = AMD 4487.67
Income tax amount:
4487.67 x 10% = AMD 448.77
Income received by the cardholder: AMD 4038.90

28. Additional commission fees may be applied by servicing banks in case of cash withdrawal from other banks' ATMs and POS terminals.
29. While making card to card transfers from other banks' ATMs additional commission may be charged by the servicing bank.
30. The 3D Secure information security system is applied while making operations in the virtual platform through payment cards issued by the Bank. While performing transactions through the card it is necessary to pay attention to the identifiers approved by payment systems (VerifiedbyVisa for Visa, MastercardSecureCode for Mastrcard, ArCaSecurePay for ArCa). The Bank shall not be reliable for failure to receive a 3D Secure security passcode and failure of the transaction as a result, which is not conditioned by technical reasons or Bank's inactivity.
31. The list of branches and ATMs of the Bank, information on their locations and working hours can be found at the following link: Branches and ATMs
32. Remote servicing by the Bank is implemented through the IDBanking.am online system. The order and terms of rendering remote services of the Bank are presented in "Public terms of rendering remote banking services"
33. List of required documents for receiving a payment card:
    - ✓ Identity document
    - ✓ Public services number or reference on absence of PSN
34. Other provisions on card usage, maintenance, closure, re-issuance, ensuring security and appealing against card transactions which have not been defined in this information bulletin, are defined in the Rules, agreements concluded between the Bank and the Cardholder in terms of issuing, provision and servicing of payment Cards by the Bank, internal legal acts and rules of payment and settlement systems (ArCa, Visa, Mastercard).
35. The Bank is obliged to provide the client with the Rules while concluding an agreement with the latter.
36. The client must not be included in the list of unwanted clients of the Bank. The legal relations regarding the classification of the client as an unwanted client are regulated by the procedure "On defining the criteria of classification of a client as unwanted and management of relations with them".
37. Refundability of funds available on the card account is guaranteed in accordance with the RA law "On Guarantee of Remuneration of Bank Deposits of Physical Entities".

<table>
<tr><td colspan="4">Reimbursement of bank deposits of physical entities in "IDBank" CJSC is guaranteed by the "Deposit Guarantee Fund of Armenia" in the amounts of deposits subject to reimbursement, particularly:</td><td> </td></tr>
<tr><td rowspan="2">Currency structure of deposit</td><td rowspan="2">If you hold only a bank deposit in AMD in the same bank</td><td rowspan="2">If you hold only bank deposit in a foreign currency in the same bank</td><td colspan="2">If you hold bank deposits both in AMD and in a foreign currency in the same bank</td></tr>
<tr><td>If the deposit in AMD exceeds 7 million AMD</td><td>If the deposit in AMD is less than 7 million AMD</td></tr>
</table>

Maximum amount of guaranteed deposit	AMD 16 million	AMD 7 million	AMD 16 million (only the deposit in ADM is guaranteed)	AMD 7 million (the bank deposit in AMD will be guaranteed in full, and the bank deposit in a foreign currency will be guaranteed in the amount of the difference between AMD 7 million and the bank deposit in AMD subject to reimbursement)

ATTENTION! THE BANK IS CONTROLLED BY THE RA CENTRAL BANK