

Effective starting August 16, 2024

The terms mentioned in the bulletin may have been amended.

If you are looking through the bulletin on the website of the Bank, please pay attention to the action date of the bulletin.

If you are looking through the bulletin in a paper form, please visit the Bank's website at [www.idbank.am](http://www.idbank.am) for detailed information (paying attention to the action date of the bulletin), apply to any branch of the Bank or contact the Bank's Call center: 010 593333 or 060 273333.

# Moneytun

## FAST MONEY TRANSFER SYSTEM INFORMATION BULLETIN

<b>Data to be provided by the initiator of money transfer</b>	<ul style="list-style-type: none"><li>• ID document*</li><li>• Transfer application in the form verified by the system</li><li>• Country and the city where the money should be transferred to</li><li>• Amount and fee</li><li>• Full name (name, last name, patronymic) of the beneficiary as given in the passport</li></ul>
The Bank provides the receipt to the customer for each executed transfer	
<b>Data to be provided by the beneficiary of the money transfer **</b>	<ul style="list-style-type: none"><li>• ID document*</li><li>• Unique transfer code</li><li>• Name, last name of the sender</li><li>• The amount and currency of transfer</li><li>• Receipt application in the form verified by the system</li></ul>
<p>* The list of ID documents is specified by decision N 767 of the RA Government as of December 22, 1999.</p> <p>** The Bank can claim additional documents and information on the basis of "Know your Customer" principle for the purpose of due diligence to be conducted under the RA Law "On anti-money laundering and counter terrorism financing."</p>	

Effective starting August 16, 2024

The terms mentioned in the bulletin may have been amended.

If you are looking through the bulletin on the website of the Bank, please pay attention to the action date of the bulletin.

If you are looking through the bulletin in a paper form, please visit the Bank's website at [www.idbank.am](http://www.idbank.am) for detailed information (paying attention to the action date of the bulletin), apply to any branch of the Bank or contact the Bank's Call center: 010 593333 or 060 273333.

<b>Transfer currency</b>	USD
<b>Receipt currency<sup>1</sup></b>	USD, AMD, RUB
	Foreign currency exchange is available upon necessity at the rates applicable by the Bank as of the given date
<b>Transfer speed</b>	5-10 minutes
<b>Maximum amount per transfer</b>	To the USA 10 000 USD

---

<sup>1</sup> The transferred amount can be received in the Bank's branches only in AMD, while if received in foreign currency, one must have an active foreign currency account at the Bank.

Effective starting August 16, 2024

The terms mentioned in the bulletin may have been amended.

If you are looking through the bulletin on the website of the Bank, please pay attention to the action date of the bulletin.

If you are looking through the bulletin in a paper form, please visit the Bank's website at [www.idbank.am](http://www.idbank.am) for detailed information (paying attention to the action date of the bulletin), apply to any branch of the Bank or contact the Bank's Call center: 010 593333 or 060 273333.

<b>Charged fees</b>	USA 2 %, minimum 2 USD
	<ul style="list-style-type: none"> <li>• Transfers made through Moneytun payment system are unaddressed</li> <li>• the beneficiary can receive the transfer at any Moneytun service center,</li> <li>• The fee is charged from the sender, in Armenian drams at the rate set up by the Central Bank of RA as of the given date</li> </ul>
<b>Geography</b>	<ul style="list-style-type: none"> <li>• The USA, States of California and Nevada</li> </ul>
<b>Change of requisites of the transfer</b>	<ul style="list-style-type: none"> <li>• Requisites shall be changed on the day of submitting application on change of requisites with no additional commission, on the basis of written application and ID document at the service point from which the transfer was made;</li> <li>• Change of requisites is executed in procedure established by the system;</li> <li>• Data of the beneficiary (name, last name, patronymic) can be changed only.</li> <li>• Only unpaid transfers can be changed</li> </ul>
<b>Cancelling the transfer</b>	<ul style="list-style-type: none"> <li>• Transfer can be cancelled on the day of application, with no additional commission, on the basis of cancellation application and passport details, submitted by the sender on the same day when the transfer was made; both the</li> </ul>

Effective starting August 16, 2024

The terms mentioned in the bulletin may have been amended.

If you are looking through the bulletin on the website of the Bank, please pay attention to the action date of the bulletin.

If you are looking through the bulletin in a paper form, please visit the Bank's website at [www.idbank.am](http://www.idbank.am) for detailed information (paying attention to the action date of the bulletin), apply to any branch of the Bank or contact the Bank's Call center: 010 593333 or 060 273333.

	<p>transferred amount and the commission are subject to return</p> <ul style="list-style-type: none"> <li>• Only unpaid transfers can be cancelled</li> </ul>
Callback	<ul style="list-style-type: none"> <li>• Calling back of the full amount is affected on the basis of calling back request submitted by the customer in written form within one banking day or later</li> <li>• Return of the fee is affected by the system depending on the reason</li> <li>• Only unpaid transfers can be returned.</li> </ul>
Expiration date of the transfer	1 year
Transfers through Moneytun system can be made from any branch of "ID Bank" CJSC	
<p>The procedure applied in case of delay, non-fulfillment or partial fulfillment of payment and/or transfer by the financial organization (for example, compensation for damages), terms and scope of responsibility, as well as the deadlines for appeals related to payments and/or transfers made by the consumer, the procedures applied during the appeal and the procedure and means of application thereof by the consumer can be found at <a href="https://idbank.am/information/consumer-rights/contentfooter/handling-of-customer-complaints/">https://idbank.am/information/consumer-rights/contentfooter/handling-of-customer-complaints/</a></p>	
Detailed information about the system can be found at <a href="https://moneytun.com/">https://moneytun.com/</a> website:	

**ATTENTION: THE BANK IS REGULATED BY THE CBA**